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TOWNSEND and TOWNSEND and CREW LLP

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AMENDMENT UNDER 37 C.F.R. §1.116
EXPEDITED PROCEDURE –
EXAMINING GROUP 2442

PATENT

Attorney Docket No.: 027385-000200US

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

Patrice M. Fabre et al.

Application No.: 10/796,718

Filed: March 8, 2004

For: INTEGRATING A WEB-BASED
BUSINESS APPLICATION WITH
EXISTING CLIENT-SIDE
ELECTRONIC MAIL SYSTEMS

Customer No.: 20350

Confirmation No.: 1798

Examiner: Recek, Jason D.

Technology Center/Art Unit: 2442

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Commissioner:

In response to the Final Office Action mailed June 28, 2010, please enter the
following amendments and remarks:

Amendments to the Claims are reflected in the listing of claims which begins on
page 2 of this paper.

Remarks/Arguments begin on page 12 of this paper.